



BISHAMON INDUSTRIES CORPORATION

February 4, 2022

RE: Global Supply Chain Issues

To our valued customers and partners,

I want to personally acknowledge and apologize for any inconvenience you may be experiencing due to our production and shipment delays. As you may know, the entire global supply chain is suffering unprecedented stresses caused by COVID-19 and related transportation issues.

While Bishamon is not immune to the repercussions of factory shutdowns, labor shortages, increasing port and LTL backlogs, and increasing transportation and material costs, please be assured that the whole Bishamon team is working diligently to improve the situation so we may fulfill your orders. Specifically, we are continuing to work closely with our vendor-partners to increase inventory on core parts, negotiating with suppliers, and expanding our global search to find additional vendors and materials.

Please do not hesitate to contact our dedicated team with any questions or concerns you may have. You can reach us by phone – (800) 358-8833 or by email – [bishamonsupport@bishamon.com](mailto:bishamonsupport@bishamon.com).

Again, I want to extend our deepest apologies for any inconveniences you may be experiencing. We are truly grateful for your patience and loyalty during these trying times. Please know that our whole team looks forward to fulfilling our commitment to you.

Sincerely,

A handwritten signature in black ink that reads "Nobutoshi Tajima". The signature is written in a cursive, flowing style.

Nobutoshi Tajima

*President*

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